Instructions for Installing the HQ Pro-Stitcher Update

Handi Quilter®
Designed by a Quilter, for Quilters.®

Updating from Versions 12.07.0007, 12.08.0010 or Beta Versions (00.00.00xx)

10/08/2012

ATTENTION: Before beginning the update process, please confirm that this update is compatible with your HQ Pro-Stitcher computer. You must have either an ASUS Eee PC Netbook computer (*identified by the "Eee PC" logo as shown in* **Figure 1**) or an Acer Iconia Tab computer (*identified by the Acer logo as shown in* **Figure 2**).

For all other HQ Pro-Stitcher computers/monitors (*including the IEI, Lilliput and Innovatek brands*), **DO NOT** install this update without purchasing an HQ Pro-Stitcher computer upgrade. Installing this update on one of those systems could cause the Pro-Stitcher computer to stop functioning.
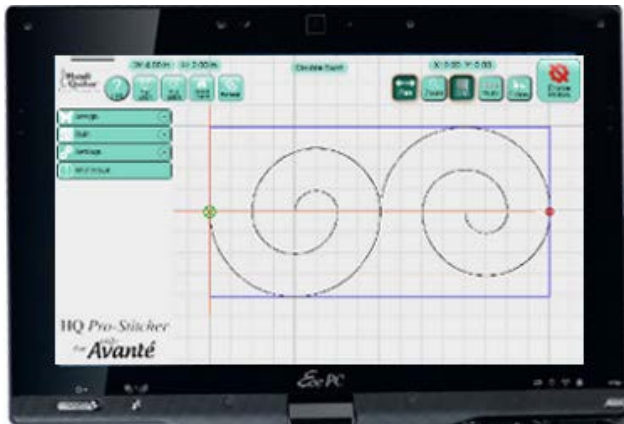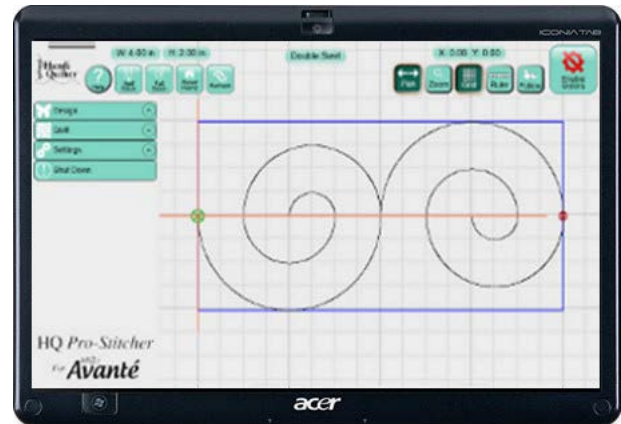

Figure 1

Figure 2

Step 1 - Download the HQ Pro-Stitcher Update File and the *Art & Stitch* Installation File

1.1 Click the download links one at a time to begin downloading each of the installation files. If you have previously downloaded and installed the *Art & Stitch* update from the Handi Quilter website, it is not necessary to download the *Art & Stitch* update again until a newer version is available.

1.2 Save the files (*PSUpdate.12_10_0020_H. exe and ArtStitchSetup2526.exe or newer*) to a USB flash drive. Do not select the option to Run the file or you will be installing on your desktop computer.

HINT: Instead of left-clicking on the link, right-click and select either **Save Target As** (*for Internet Explorer users*) or "Save Link As" (*for Google Chrome users*). Then save the file directly to the USB flash drive instead of the default **Downloads** folder.

1.3 Confirm that you have version 12.07.0007, version 12.08.0010, or a beta version (i.e. 00.00.00xx). The version information can be found by going to Settings, Advanced, About. If you have a different version, please refer to the instructions for that version.

Step 2 - Open the Windows Explorer File Browser and Install

2.1 Close the HQ Pro-Stitcher software by choosing Shutdown, **Exit to Windows**.

2.2 The next steps require a keyboard. Choose one of these three options:
  a. Open the pop-up keyboard on the screen by pressing the keyboard icon at the top of the screen.
  b. Remove the computer from the mounting bracket to access the keyboard.
  c. Plug in an external keyboard.

2.3 Press the **Windows** key. If you are not using the pop-up keyboard, you will need to hold the "Windows" key while performing the next step.

2.4 Press the **E** key. This should open an Explorer file browser window.

2.5 If you used the pop-up keyboard, close the keyboard using the **X** at the top right of the keyboard to close the keyboard.

2.6 If you previously installed a Beta version of Pro-Stitcher, you will need to uninstall the Beta version prior to installing the release version. Please refer to Appendix A for uninstall instructions. Then continue with Step 2.

2.7 In the Explorer file browser window, double-tap the drive letter representing your USB flash drive (*likely the E:\ Drive*).
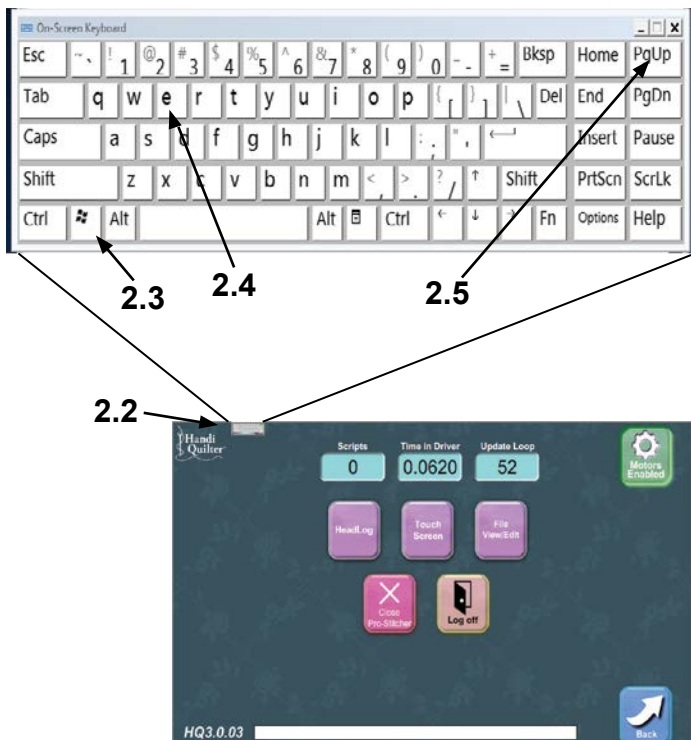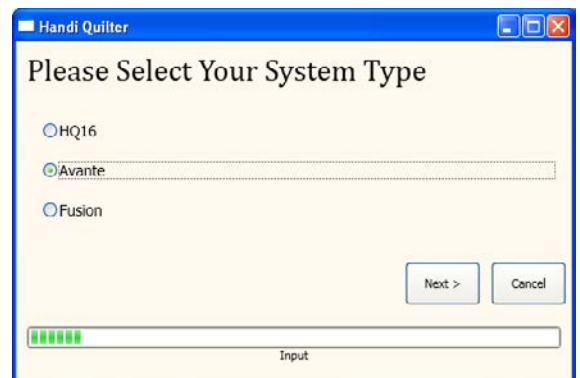
2.8 Find the Pro-Stitcher installation file (*i.e. PSUpdate.12_10_0020.exe*) (*change drive letter and/or folder if necessary*) and double-tap to start the HQ Pro-Stitcher installation.

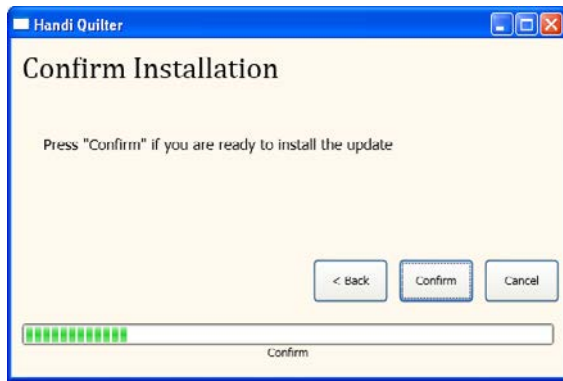**2.9** Follow the instructions on-screen for installing the HQ Pro-Stitcher software.
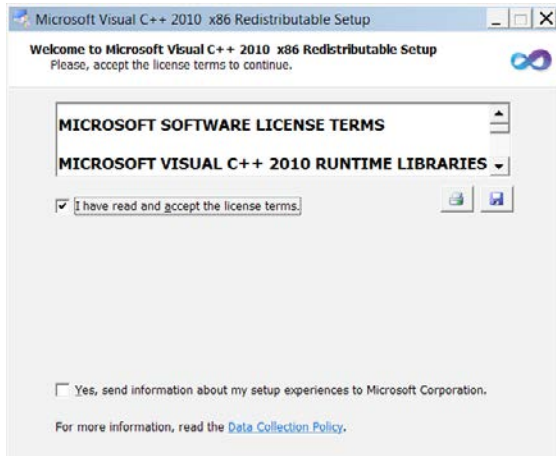
Screen 1: Press **Start**

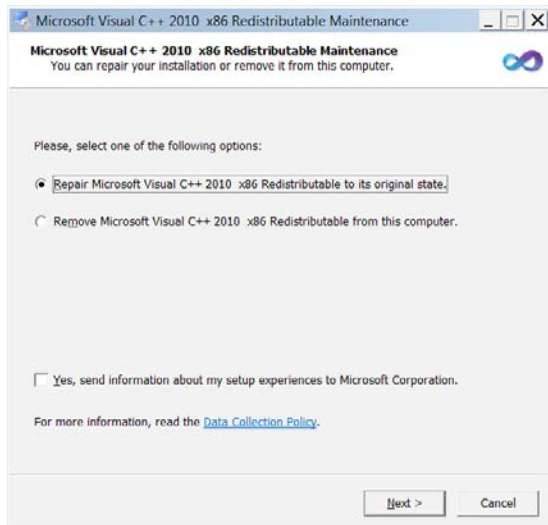**Screen 2:** Select your system type and press **Next**
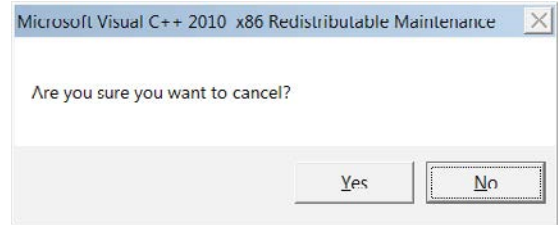
Screen 3: Press **Confirm**

Screen 4: A new window will pop up. Read and accept the license terms by marking the check box and then press **Install**. Do NOT mark the bottom box to send information to Microsoft.
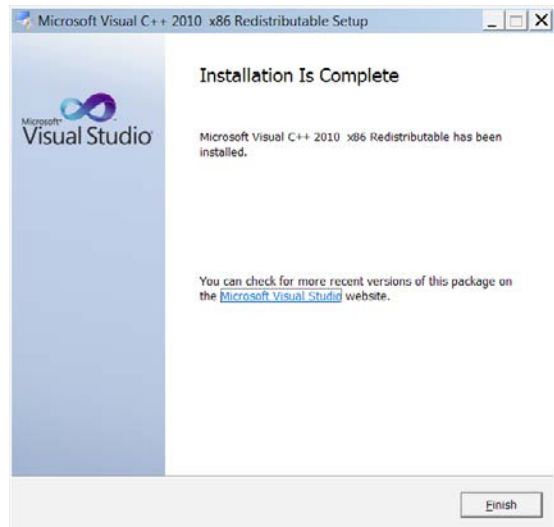

If the Visual C++ 2010 files are already installed, you will get a prompt to Repair or Uninstall. If this window appears, just select **Cancel**.
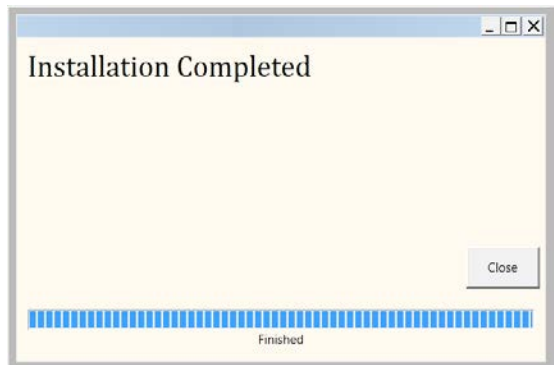

You will get another prompt asking if you are sure you want to cancel. Select **Yes**.

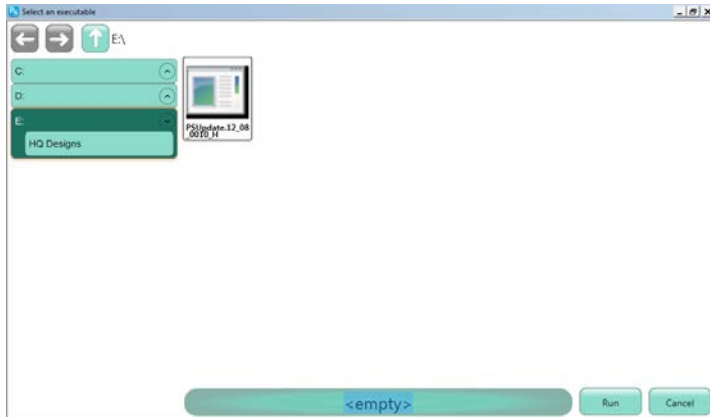**Screen 5:** When Visual C++ is complete, select **Finish**.

Screen 6: Press **Close** when finished.

2.10 Re-boot the HQ Pro-Stitcher computer from the Windows Start menu.

Step 3 - Installing Art & Stitch

3.1 If you have already installed the latest version of *Art & Stitch* (*version 2526 or newer*), there is no need to re-install *Art & Stitch*. Otherwise, from the Windows desktop, follow the instructions in step 3 to open the keyboard and open a file browser window.

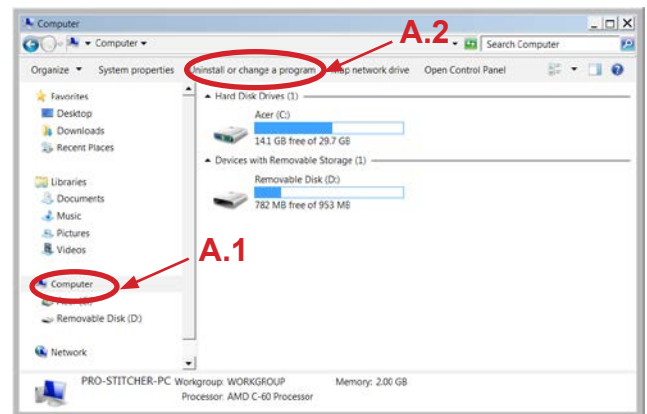**3.2** Locate the ArtStitchSetup2526.exe file or newer and double-tap it to begin installation.

3.3 Follow the instructions to install the latest *Art & Stitch* software.

3.4 Re-boot the HQ Pro-Stitcher computer from the Windows Start menu.

Appendix A - Uninstalling the Beta Software (*only required if a Beta version has been installed*)
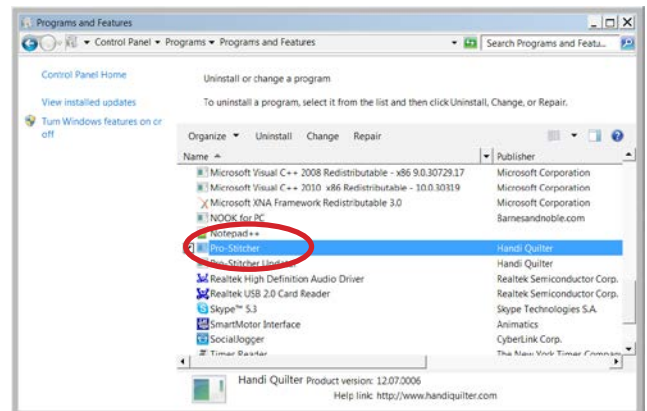
A.1 From the Windows Explorer window (*refer to Step 3*), make sure **Computer** is selected on the left.

A.2 Select **Uninstall or change a program** at the top of the window.

A.3 Double-tap **Pro-Stitcher** and follow the instructions to uninstall the Pro-Stitcher program. Do NOT uninstall any other Pro-Stitcher programs. Only uninstall the ONE program that says **Pro-Stitcher**.

A.4 Continue with Step 3 to install the new software.

For further questions, please contact us at: sales@handiquilter.com 877-697-8458 or 801-292-7988
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